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Mumbai Garbage Complaints Via WhatsApp Decrease, But Challenges Remain

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Summary: The number of garbage-related complaints received the Brihanmumbai Municipal Corporation (BMC) through its WhatsApp chatbot has significantly decreased from an average of 300 to 30. This improvement is attributed to surprise visits, increased manpower, and more frequent garbage collection. However, activists argue that garbage piles can still be seen on roads in certain parts of the city. The BMC has received a total of 6,110 complaints related to garbage from June 7 to August 31, with only two remaining unresolved.

Despite the reduced number of complaints, activists have highlighted specific areas where the situation has not improved. In Vikhroli, garbage is still visible on roads in Tagore Nagar and the station road. Similarly, areas like Kumbharwada, Bhandarwada, and Ekta Nagar in Malad West have reported garbage remaining on the roads for over 24 hours. Activists emphasize that citizens must also play their part refraining from littering to ensure a cleaner city.

Furthermore, Godfrey Pimenta, an activist in Andheri, expressed concern over the excessive accumulation of garbage near Prime Mall on Irla Society Road. Pimenta has filed a complaint with the BMC and hopes for a prompt response.

According to a report the NGO Praja Foundation, citizen grievances related to solid waste management have increased from 5,519 in 2013 to 12,351 in 2022. The majority of complaints in 2022 were regarding uncollected garbage, reaching a count of 4,356.

The BMC owns 246 vehicles for garbage collection, while contractors contribute an additional 1,694 vehicles. The addition of 32 new compactors aims to further improve garbage collection efficiency.

Link: <https://ticker.tv/news/mumbai-news-garbage-complaints-via-whatsapp-drop-from-300-to-30-on-average-but-challenges-remain/29216/>