

What are the main complaints made by Mumbaikars? Praja Foundation's report reveals information – the praja foundation's 2022 report has revealed that mumbaikars are dissatisfied with water

While the Mumbai Municipal Corporation's 'Equal Water for All' policy is being discussed, it has become clear in the Praja Foundation's 2022 report that Mumbaikars are dissatisfied with water. The Praja Foundation on Thursday published a report titled 'Status of Civic Problems in Mumbai – 2022'. In it, it has been seen that 12 per cent complaints about water have been registered in 2021 regarding the services of Mumbai Municipal Corporation.

Praja Foundation's report on 'Status of Civic Issues in Mumbai-2022' looks at the various civic issues reported from 2012 to 2021, the settlement, the period required. Considering the various components of it, the highest increase in complaints about water and sewage. Mumbaikars have analyzed the complaints lodged in the Central Complaints Registration System (CCRS) regarding the civic service facilities related to Mumbai Municipal Corporation. Mumbai Municipal Corporation has provided options like 'MyBMC App', 'WhatsApp Chatbot' etc. for registering complaints.

Mumbaikars have also reported more complaints about solid waste and sewage. Complaints regarding public toilets and pest control have also increased by 230 per cent and 149 per cent respectively as compared to 2012.

The Praja Foundation, while analyzing the complaints from 2012 to 2021, has mentioned that the total number of complaints has increased since 2015. There were 67,835 complaints in 2015 and 1,28,145 in 2019. The Praja Foundation has made this analysis based on the complaints received by the municipality.

The number of complaints was 67,835 in 2015, it increased to 1,28,145 in 2019 and 90,250 in 2019. The number of complaints in Corona has decreased by 3% between 2019 and 2021.

Most complaints in Kurla division

The highest number of 74,078 complaints were registered in the 'L' (Kurla) division of the municipality during the period 2012 to 2021, followed by 66,550 complaints in K / West (Andheri West).

Meanwhile, it took an average of 48 days in 2021 to resolve the complaints received by the municipality. In 2019, this period was reduced to 30 days. In 2021, the period was again extended to 48 days, said Milind Mhaske, CEO of Praja Foundation.

Link: <https://readingsexy.com/what-are-the-main-complaints-made-by-mumbaikars-praja-foundations-report-reveals-information-the-praja-foundations-2022-report-has-revealed-that-mumbaikars-are-dissatisfied-with-water-rs-news/>