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BMC: Rise in Citizen Complaints in Mumbai, Praja Foundation Report Reveals

May 16, 2023 / By Admin



Mumbai: Praja Foundation Report 'Present Status of Civic Issues in Mumbai 2023' has been released and this report **Mumbai**. Complaints related to the problems of the citizens of Mumbai have increased in the last few years. In Mumbai, there has been a 237 percent increase in air pollution complaints from 2013 to 2022 and a 124 percent increase in solid waste management complaints. 90,250 complaints were registered with

BMC in 2021. In 2022, the number of complaints has increased to 1,04,068. In March 2022, BMC failed to achieve a five-star rating under the Swachh Bharat Mission's 'Waste Free City' scheme. It is coming to the fore that the complaints of the citizens have increased.

Compared to the previous ten years, these complaints have increased by 124 percent. There has also been an increase in complaints regarding air pollution and sewage disposal. Being a big city these are daily problems. Due to this, citizen complaints regarding air pollution in the city have increased by 237 percent. Complaints of citizens regarding faeces have increased by 35 percent. In 2022, the grievance redressal period was 31 days. But still these grievances have not been redressed.

Due to continuous climate change, inefficient sanitation and waste management process, Mumbai city is facing problems like air pollution, heat waves and polluted water sources. In all these problems, the first step for effective solid waste management would be to amend the Solid Waste Management Rules 2016 by Brihanmumbai Municipal Corporation. The report says there is a need for elected representatives in the Greater Mumbai Municipal Corporation to prioritize solid waste management regulations, exchange ideas and formulate new regulations.

It is clear that the number of students in Mumbai Municipal School has increased by 42 percent after Corona. Praja Foundation's report on the condition of schools in Mumbai Municipal Corporation has been released and these statistics have come out from that report. The number of students studying BMC Marathi medium has decreased by 51 percent compared to last ten years. The report also says that the number of students taking admission in English schools has increased by 40 percent.

Link : <https://jsnewstimes.com/maharashtra/bmc-rise-in-citizen-complaints-in-mumbai-praja-foundation-report-reveals>